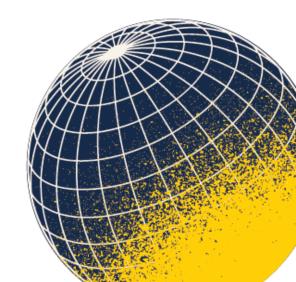
UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office

Welcome to UC San Diego: **Finances &**

Student Accounts





Presenters



- **Grace Fuller & Jessica Boyle** •
 - International Services and Engagement Office (ISEO)
- Veronica Olvera-Salce & Mariana Beltran
 - Student Financial Solutions



- The International Services and Engagement Office (ISEO)
- Student Financial Solutions (SFS)
- Third Party Payers
- International Payment Options
- How to Aviod Scams
- Q&A



GLOBAL INITIATIVES International Services and Engagement Office



Begin



You are in listen-only mode. You can hear us, but we can't hear you.

Ask questions – Use the Q&A feature to submit questions. You can also contact us at iContact.ucsd.edu

⊗ ⊗ . We're recording. You'll be able to view this webinar recording at iNewStudentWebinars.ucsd.edu



GLOBAL INITIATIVES International Services and Engagement Office

CONTROL -> Vou asked: What happens we



GLOBAL INITIATIVES International Services and Engagement Office

Chat Raise Hand		
Q&A		1
hen I raise my hand?	15:03	
question		
pusly	Send	
2. / *i		

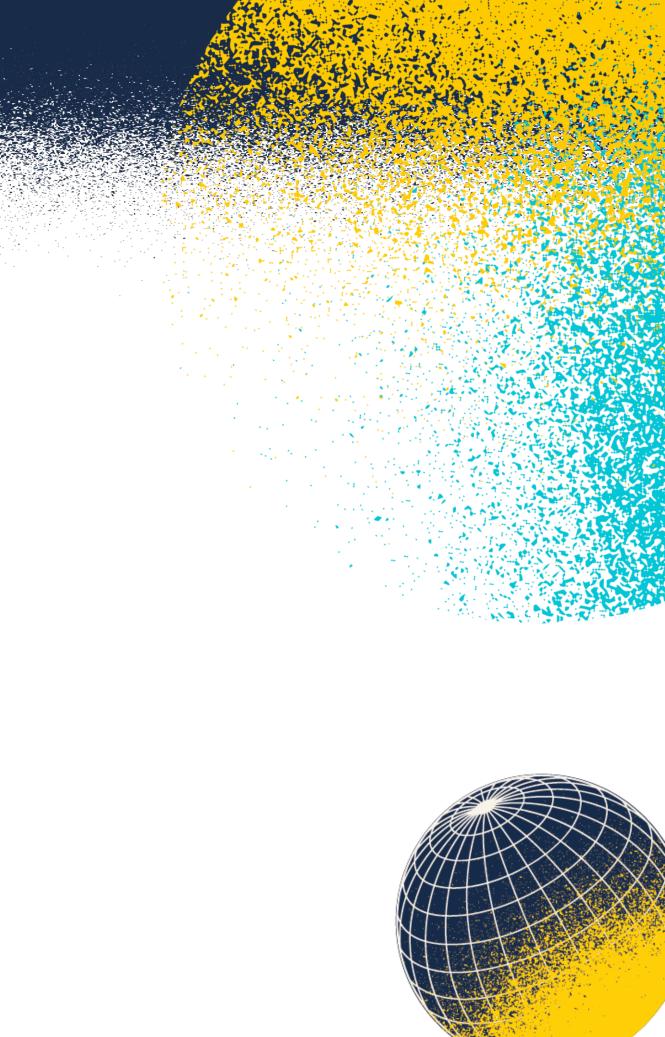
Please input your

Send Anonymo

First Steps Checklist

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office



Graduate Students



- Log into your **Applicant Portal** (connect.grad.ucsd.edu/apply):
 - Accept your offer of admission
- documents.

• Be sure to fill out the **Statement of Legal Residence form** if it is listed. This form is not required for all programs – if it is not listed, there is no action for you to take on this. • Most students are "provisionally admitted" at this time. Please submit the items listed under your "Pending Admissions Documents" section in your portal to finalize your admission. Please contact GradAdmissions@ucsd.edu if you have questions regarding your pending admissions

Undergraduate Students



- Log into your **Applicant Portal** (beatriton.ucsd.edu/account) and complete your **Enrollment Checklist:**
 - Accept your offer of admission
 - Complete the <u>California Residency for Tuition</u> <u>Purposes Questionnaire</u> (if required)
- 2-3 days later, you will receive an email asking you to create your TritonLink Active Directory and Duo accounts.
 - Creation of your Active Directory will provide you with your UC San Diego PID and email.

iNewStudent.ucsd.edu



Congratulations on your admission to UC San Diego!

Your Journey Starts Here

5 UC San Diego

NEWLY ADMITTED INTERNATIONAL STUDENTS

(This page has a friendly link that's easy to remember: iNewStudent.ucsd.edu)

Welcome newly admitted international students! Follow the links below for advising guides based on your educational leg or type.

READMITTED STUDENTS RETURNING TO UC SAU

CLICK HERE

UNDERGRADUATE STUDENTS Bachelor's students.

LEARN MORE

GRADUATE STUDENTS Master's and PhD students.

LEARN MORE

EXCHANGE STUDENTS

University of California Education Abroad Program (UC EAP) reciprocity students & Global Exchange Program students.

SUMMER SESSION STUDENTS

Short-term students visiting only for Summer Session.

LEARN MORE

Information for Newly Admitted International Undergraduate Students

Welcome! This page provides a comprehensive guide for newly admitted international undergraduate students (First-Year New Freshmen and Third-Year Transfer Students) on obtaining their U.S. visa (F-1 or J-1) and preparing for their arrival to the United States. The information under the Steps below will help you get ready to start your unforgettable student experience at UC San Diego.

STEP 2:

Diego

STEP 1: **Request Your** Immigration **Documents**

Requesting your Form I-20/DS-2019 and applying for your F-1 or J-1 visa stamp; or transferring your SEVIS record.

LEARN MORE

requirements.

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office

Prepare for Your Arrival to UC San

Travel arrangements, housing, and completing UCSD health and enrollment

LEARN MORE

STEP 3: Arrival to the U.S. and UC San Diego

What to expect at Customs, activating your F-1 or J-1 status upon arrival to UC San Diego, and International Student Orientation.

EADN MOD

INFORMATION FOR NEWLY ADMITTED INTERNATIONAL GRADUATE STUDENTS

Welcome! This page provides a comprehensive guide for newly admitted international graduate students (Master's and PhD students) on obtaining their U.S. visa (F-1 or J-1) and preparing for their arrival to the United States. The information under the Steps below will help you get ready to start your unforgettable student experience at UC San Diego.

STEP 1:

Apply for F-1 or J-1 Status

Requesting your Form I-20/DS-2019 and applying for your F-1 or J-1 visa stamp; or transferring your SEVIS record.

LEARN MORE

STEP 2:

Prepare for Your Arrival to UC San Diego

Travel arrangements, housing, and completing UCSD health and enrollment requirements.

LEARN MORE

STEP 3:

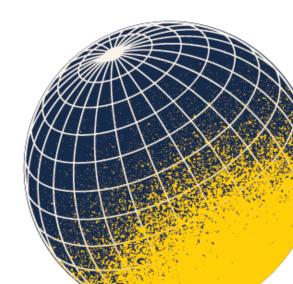
Arrival to the U.S. and UC San Diego

What to expect at Customs, activating your F-1 or J-1 status upon arrival to UC San Diego, and International Student Orientation

LEARN MORE

Student Financial Solutions





SFS: About Us

Student Account Services

• Provides client support for account inquiries

University Billing Services

• Oversees student and third party billing and refunds

Central Cashier's Office

• Responsible for processing cash and check payments made to the University

Loan Administration

• Provides support for all campus based loan programs

Campus Cards

• Responsible for issuing campus identification cards to students, faculty, staff, and affiliates.

Authorizing Payers

Your student must authorize you in TritonPay. Once authorized, payers can login via the Billing & Payment page to do the following:

- Receive monthly ebill reminders
- Review student account activity
- View and pay your student's bill by electronic check, credit/debit card, 529 plans and more!
- Update profile and contact information

*Authorization is necessary to view and discuss your student's bill, as educational records are protected under FERPA

Finances & Jobs **Billing & Payment** Fees Financial Aid & Scholarships Veteran Benefits

TRITONLINK Home / Finances & Job

UC San Diego

TRITONLINK TOPICS

Student Internships

Need Help?

Jobs

Find answers, request services, or get help from our team at the UC San Diego Services & Support portal.

Resources **Billing Due Dates**

Billing & Payment Help Page Video Tutorials

Departments

Student Financial Solutions Student Financial Solutions: Cashier ••• System Status: All Services are operating n

RITONLINK		Search Tritonlink Search Faculty/S	taff Se	earch Tritonli	nk		
ISING & GRADES	CLASSES & ENROLLMENT		PERSONA FORMS	AL TOOLS &		MA 1840.	
bs							

Billing & Payment

Last Updated: April 3, 2024 9:00:12 AM PDT

Access TritonPay to manage your student bill and find links to billing and payment resources for UC San Diego students.

TritonPay Tutorials: Need help navigating the new TritonPay? Check out our step-by-step tutorials on paying your e bill. authorizing a payer, enrolling in TRIP, and more!

Previous TritonPay Communications: Stay informed with the latest updates and announcements regarding TritonPay.

Students

- · Student Login: Access TritonPay to view and pay your bill.
- <u>1098-T Tax Form</u>: Consent to electronic delivery and view your 1098-T form.
- Direct Deposit: Receive your financial aid refunds and over payments via direct deposit.

Authorized Payers

- Authorized Payer Login: Access TritonPay to view and pay your student's bill.
- Payer Authorization Tutorial: If you were an authorized payer in the previous TritonPay, please be aware that your student must reauthorize you.

Access Past E-Bill Statements:

You can now conveniently view and download E-Bills from July 2022 through July 2023 directly within TritonPay. For statements from before this period, simply submit a ticket to our Services & Support Portal

Student Finance Quick Links



For information regarding TritonPay or any other financial tools, visit sfs.ucsd.edu.

Questions? Contact the following units within Student Financial Solutions:

- <u>Student Account Services:</u> (858) 822-4727
- Central Cashier's Office: (858) 822-4727

Third Party

Key Take-Aways:

- Contact SFS (<u>undergrad3rdparty@ucsd.edu</u>) at least 6-8 weeks prior to your arrival to set up any third-party agreements
- Ensure that all required documents are submitted promptly \bullet
 - Financial Guarantee (based on agency) ullet
 - All third party sponsors are required to provide authorization documentation in order to complete agreement set-up
 - Sign Billing Authorization via DocuSign \bullet

Third Party Infographic (clickable link)

San Diego

Sponsored Student Billing

Third Party Infographic (clickable link)



Student Financial Solutions Third-Party Billing

Primary Payment Options

E-Check (Recommended)

- \$.50 service fee per payment
- Payment posts to account immediatley
- US bank account required

Credit Card

- 2.75% service charge per payment
- Payment posts to account immediatley

Wire Service Transfer

- TransferMate
- Convera
- Flywire
- 5-7 business days for payment to post
- Service fee can vary
- DO NOT accept direct wire transfers

529 Plans

- Payments can be made on TritonPay
- \$10 service fee for each payment



More information about international payments (clickable link)

International Payment Options

STUDENT FINANCIAL SOLUTIONS

About Us -Student Accounts -Campus Cards -Campus Loans 🝷 Cashier's Office -In the News -Resources HOME / Student Accounts / How to Pay Your Bill / International Payment Options How To Pay Your **INTERNATIONAL PAYMENT OPTIONS** Bill Student Financial Solutions offers two different international payment options for Third Party Student Billing students and their parents. Credit Cards **EXCITING ANNOUNCEMENT:** Flywire has partnered with EBIXCASH to develop a solution for students from India to transfer money securely either through a Forex card or directly into a US bank account. This will allow students and their families to safely send funds to cover living expenses while taking E-Check advantage of the competitive foreign exchange rates and outstanding customer service provided by Flywire. More information can be found on the official Flywire/EBIXCASH flyer. TRIP **Alternative Payment** Options FLEXIBILITY International Payment JUMP TO If paying by E-Check is not an option for you at the moment, SFS provides Options Flywire payment flexibility; including two international payment options.

Check out Flywire and Western Union below!

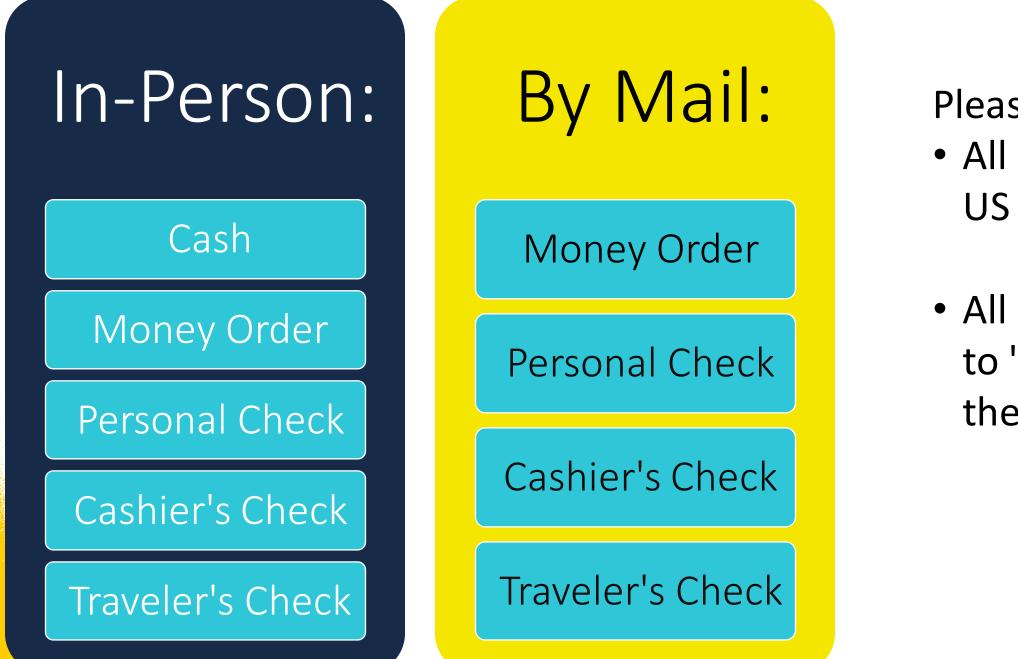
Western Union





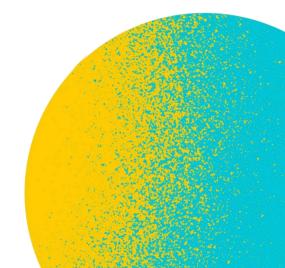
More information about international payments (clickable link)

Additional Payment Options



Please Note:

- All payments must be made in US currency
- All checks should be made out to "UC Regents", and include the student's PID



Scholarships

- Scholarships should be reported to the Financial Aid & Scholarship Office
- •Checks should be made payable to: <u>UC Regents</u>
- Checks should include the student's name and PID (8-digit number that starts with an "A")
- •Checks can be delivered in-person to SFS or mailed to:

UC San Diego Student Financial Solutions Attn: Scholarships 9500 Gilman Drive 0026 La Jolla, CA 92093-0026

Note: Checks must be received by the UCSD billing payment deadline – as with all cash payments, the University does not accept the postmarked date as on-time

Direct Deposit

• Direct deposit is the method for returning excess financial aid and other credits back to the student directly via a bank account, rather than a physical check

•Direct deposit means faster refunds and no bank trips! It's the green way to receive your money!

•Only a valid U.S. checking or savings account may be used and the account must be in the student's name only

•Students can sign up for direct deposit via <u>TritonLink</u> or the <u>SFS website</u>

How to Avoid Housing & Tuition Scams



Protect Your Login Credentials

Never share your online credentials with anyone, nor provide financial information to anyone outside your family.

Use official payment methods.

Only use payment methods approved by UCSD.

Avoid solicitations

Do not respond to 3rd party solicitations for payment of tuition fees.

Beware of WeHousing

Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent, often receive eviction notices because WeHousing never sent the payments to the owners.

Don't Become a Victim!

If you receive a suspicious call:

1. Hang Up

Tell the caller that you refuse to cooperate with their threats

2. Contact UC San Diego Police

Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. Notify ISPO

Inform your international student advisor to identify campus resources for you.



UC San Diego **STUDENT FINANCIAL SOLUTIONS**

Office Hours: M-W; F: 8-4 Th: 10-4 **Student Services Center, Suite 355**

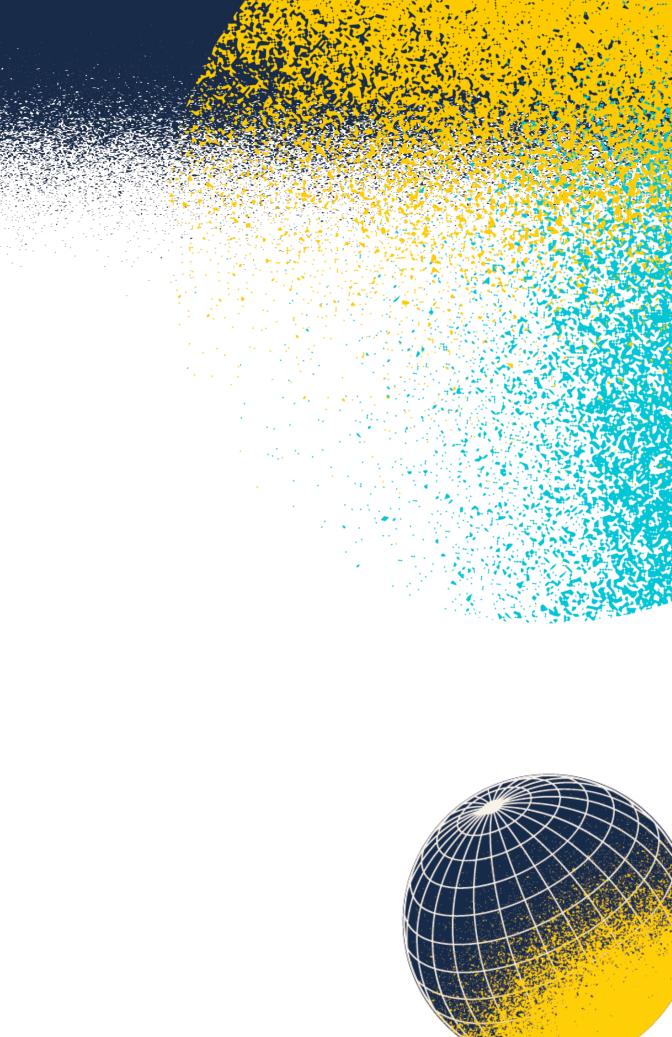
Phone: (858) 822-4727

UC San Diego Services & Support Portal: Support.ucsd.edu/students **Instagram:** @ucsdsfs

Get Engaged

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office



iEvents Calendar

ISEO IS HIRING!

Job #8702193 on Handshake

Communications & Marketing Student Assistant (STDT 4)

UCSan Deau

Tue Feb 27th - Sun Mar 17th

ISEO Is Hiring: Marketing & Communications Student Assistant

7.

Communications & Marketing Student Assistant (STDT 4) For the 2024-2025 Academic Year Estimated salary: \$18 per hour Application Deadline: ...

Employment rofessional-Developmen



Tue Mar 5th 5:00pm - 6:00pm

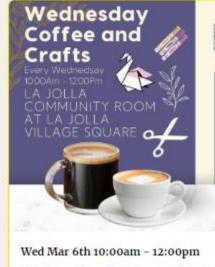


Wed Feb 28th - Sun Mar 17th

ISEO Is Hiring: Undergraduate Programs Student Assistant

Undergraduate Programs Student Assistant (STDT 3) For the 2024-2025 Academic Year Estimated salary: \$17 per hour Application Deadline: ...

tudents Employment Professional-Development



Wednesday Coffee and Crafts Wednesday Coffee and Crafts is an



Fri Mar 1st 10:00am - 12:00pm

Friday Chat

Participation in our English conversation tables are a wonderful way for you to practice your English and make friends. The conversation ...

Volunteer-Led Off-Campus n-Person Global-Community



FEB 7 Ē



INTERVIEWING

MAR 6

UC SAN DIEGO STUDENT AFFAIRS STRATEGIC PLAN: STUDENT FOCUS GROUPS

THE OFFICE OF THE VICE CHANCELLOR OF STUDENT AFFAIRS INVITES STUDENTS TO A 1-HOUR FOCUS GROUP TO SEEK FEEDBACK ON THE DIVISION'S STRATEGIC PLANI WE ARE CALLING ALL STUDENTS WHO WANT TO CREATE AN IMPACT AND SHARE YOU THOUGHTS ON THE STUDENT EXPERIENCE AT UC SAN DIEGO! FOOD WILL BE PROVIDED AT EACH SESSION. THERE ARE TWO DAYS FOR STUDENTS TO PARTICIPATE

> ----FRIDAY, MARCH 1ST, 2024 1:00PM TO 4:00PM PST (1-HOUR SESSIONS) EPSTEIN FAMILY AMPHITHEATRE GREEN ROOM

MONDAY, MARCH 4TH, 2024 B:00AM TO 3:00PM PST (1-HOUR SESSIONS) **RED SHOE ROOM - PRICE CENTER**

RSVP AT TINYURL.COM/UCSDSAFOCU524

Fri Mar 1st 1:00pm - 4:00pm

UCSD Student Affairs Strategic Plan: Student Focus Groups

Register Here

The Office of the Vice Chancellor of Student Affairs is looking for feedback and input from students for our Strategic Plan! We will be ...

In-Person On-Campus Students Free-Food



Thu Mar 7th 11:00am - 12:00pm



Sunday Supper: A Cosmic Cantina

This long-standing tradition is a quarterly dinner for residents and friends of I-House to celebrate and gather in the Great Hall. Come to ...

The Great Hall

I-House



10:00AM - 12:00PM

LA JOLLA COMMUNITY **ROOM AT LA JOLLA VILLAGE SOUARE**



iEvents.ucsd.edu







UC SAN DIEGO STUDENT AFFAIRS STRATEG PLAN: STUDENT FOCUS GROUPS

THE OFFICE OF THE VICE CHANCELLOR OF STUDENT AFFAIRS INVITES STUDENTS TO A 1-HOUR FOCUS GROUP TO SEEK FEEDBACK ON THE DIVISION'S STRATEGIC PLANI WE ARE CALLING ALL STUDENTS WHO WANT TO CREATE AN IMPACT AND SHARE YOU THOUGHTS ON THE STUDENT EXPERIENCE AT UC SAN DIEGO: FOOD WILL BE PROVIDED AT EACH SESSION. THERE ARE TWO DAYS FOR STUDENTS TO PARTICIPATE.

> -----FRIDAY, MARCH 1ST. 2024 1:00PM TO 4:00PM PST (1-HOUR SESSIONS) EPSTEIN FAMILY AMPHITHEATRE GREEN ROOM

MONDAY, MARCH 4TH, 2024 8:00AM TO 3:00PM PST (1-HOUR SESSIONS) **RED SHOE ROOM - PRICE CENTER**

RSVP AT TINYURL.COM/UCSDSAFOCUS24

Mon Mar 4th 8:00am - 3:00pm

UCSD Student Affairs Strategic Plan: Student Focus Groups

Register Here

The Office of the Vice Chancellor of Student Affairs is looking for feedback and input from students for our Strategic Plan! We will be ..

Students In-Person On-Campus Free-Food



Rock Climb Mission Gorge Register now or find more information of Property second and

9



ISAC nternational Student Advisory Council

Mon Mar 4th 4:00pm - 5:00pm

International Student Advisory Council (ISAC) March Meeting

Register Here

The International Student Advisory Council (ISAC) is comprised of leadership from student leaders and stakeholders invested in the ...

GETCCR Grad-Student ndergrad-Students



Tue Mar 12th 12:00pm - 2:30pm

Federal Tax Workshop

Register Here

Professor Steve Gill, San Diego State University, Fowler College of Business faculty member, and Douglas Kelley, Accounting Lecturer at San ...

iPrograms

Redefining the world we know with one experience at a time.



iPrograms.ucsd.edu





Global Ambassador Program (GAP)

- Summer-long peermentorship program
- Matches incoming international undergraduate students with current UC San Diego undergraduate students





GAP.ucsd.edu

Grad Pals

- Summer-long peermentorship program
- Matches incoming international graduate students with current UC San Diego undergraduate students



Surf Check: Coming to UC San Diego Guide

Surf Check: Coming to UC San Diego Guide

- What to Pack Page 4
- Travel Page 10
- Arranging Transportation from the Airport to Campus Page 13
- Housing Options (On and Off Campus) Page 16
- Getting Set Up in the U.S. (US Bank and phone accounts, government issued photo ID, etc.) -Page 24
- Local Attractions Page 30
- Billing/Payment Options for Students Page 39
- Dining Page 65
- Academics Page 75
- And more!



UC San Diego

Follow us on Social Media!



UC San Diego International Services and Engagement Office UC San Diego ISEO



GLOBAL INITIATIVES International Services and Engagement Office



@istudents.ucsd

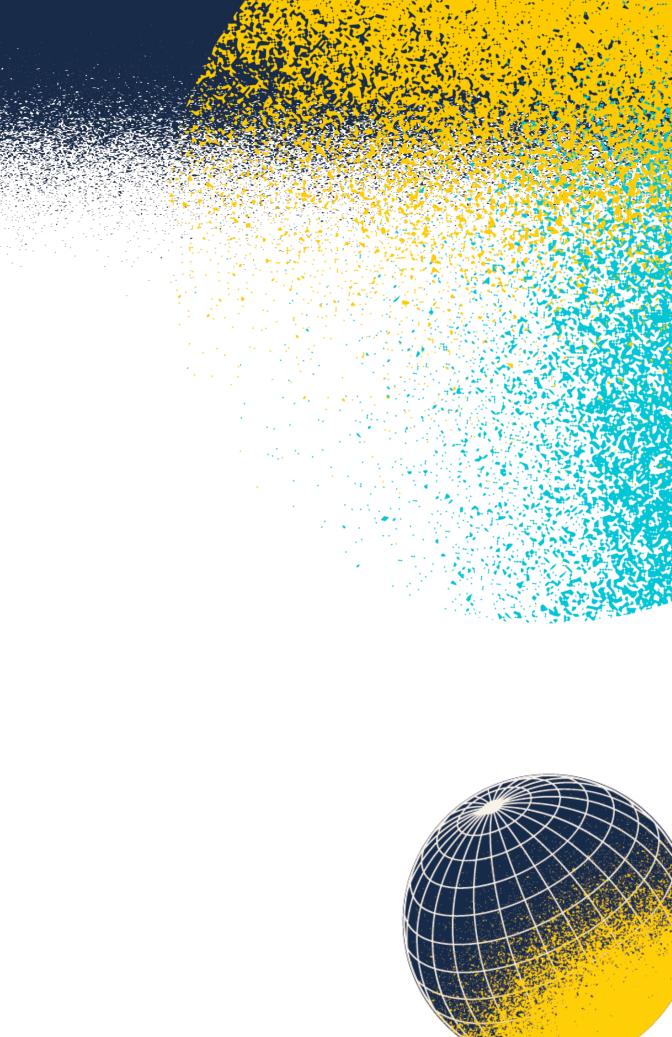


@ISEOUCSD

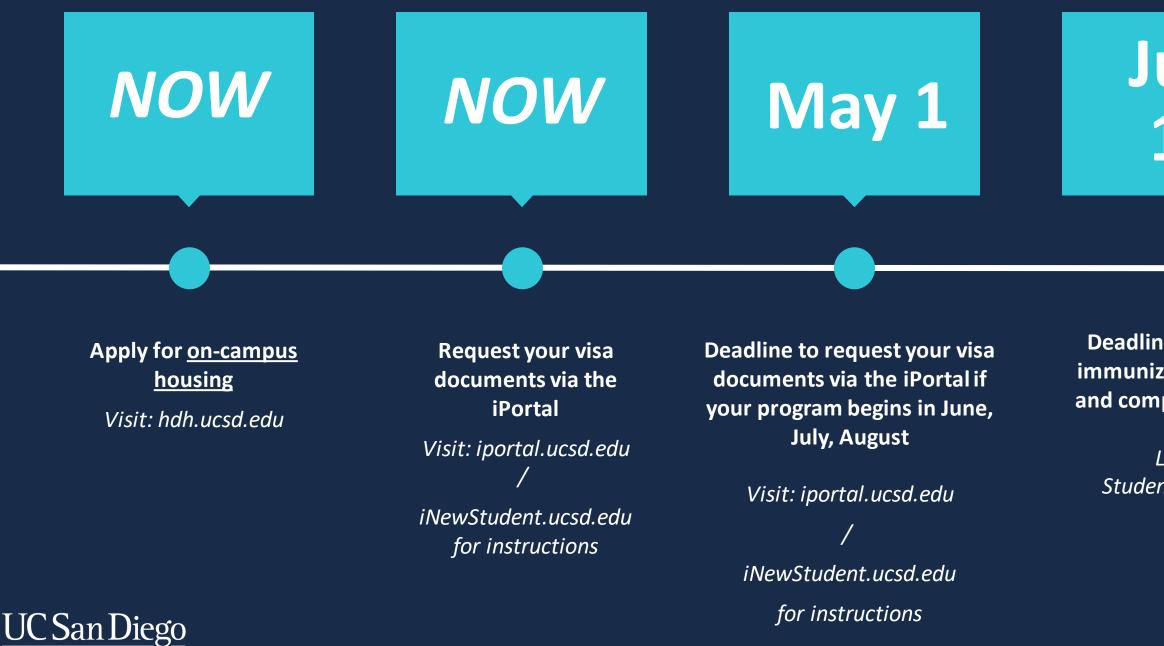
Additional Resources

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office



IMPORTANT DEADLINES & REMINDERS



GLOBAL INITIATIVES International Services and Engagement Office July 10

Sept

Deadline to submit health immunization requirements and complete OPHD training

Learn more: StudentHealth.ucsd.edu Fall 2024 start students:

Tuition due

Move-In

Check-In

New International Student Orientation

Visit: iOrientation.ucsd.edu

Upcoming Pre-Arrival Webinars

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office

- May 03: SEVIS Transfer Process
- May 07: Student Life/Getting Involved (Undergraduate)
- May 09: Campus Safety

All webinars will be recorded and posted at iNewStudentWebinars.ucsd.edu

MONDAY - FRIDAY: 9am - 4pm +1 858.534.3730 iContact.ucsd.edu

iNewStudent.ucsd.edu



UC San Diego International Services and Engagement Office

Follow us on Social Media!

UC San Diego

GLOBAL INITIATIVES International Services and Engagement Office





@istudents.ucsd

